

## **Access Statement for Westmorland County Show**

We welcome every visitor equally regardless of their physical, sensory or mental capacity. We are however, honest about our rural location and the limitation that this can impose.

We aim to provide a quality service within these limitations and continually strive to improve so that as many people as possible can enjoy our 'premier' one day show.

We currently offer:

### **Pre-Show Day**

- A comprehensive website
- Reduced rate advance admission tickets available on-line
- Fax and e-mail available
- Free bus service from Kendal
- Booking of a personal steward (2 hours) to assist the visually impaired
- Scooters and wheelchairs available for hire – pre-booking advised
- Nearest railway station is Oxenholme Lake District approximately 4 miles from Showground
- Nearest village is Milnthorpe travelling south on the B6385 approximately 2 miles from Showground
- Children's crèche available in separate marquee
- Food crèche available in the Food Hall
- Visitors with disabilities are encouraged to seek advice and assistance
- Willing to supply any information that may be helpful in planning your visit

### **Arrival and Car Parking Facilities**

- Free bus service from Kendal
- All vehicular routes carry yellow advance directional signs
- Car parks clearly marked
- Parking Stewards on hand to assist
- Parking is free
- Designated disabled parking immediately opposite the main entrance
- Toilets on left-hand side before leaving car park leading to main entrance

## Main Entrance

- Admission ticket booths – cash, cheque and credit card facility
- Free Showground map and questionnaire
- A free standing Showground location map a short distance from the main gate
- Show day catalogues, which includes the programme and toilets clearly marked, available
- Toilets (including disabled) between trade stands on left-hand side in close proximity to main entrance

## Showground

### **General:**

- The main avenues are level of hard-core surfaces of at least a single lane carriageway width
- Between 'roadways' the area is grassed which can be uneven underfoot
- Chairs and seating are provided throughout the Showground providing the opportunity for those less able to sit down. Additionally, stallholders are asked to assist customers by providing seats
- First Aid points
- Veterinary Surgeons available
- Police presence
- Litter bins are strategically sited throughout the Showground
- Dogs must be on a lead at all times
- Dog water bowls beside each set of toilet units
- Stewards, on duty throughout the Showground wearing yellow hi-viz waistcoats with **WCAS Steward** in bold black letters on the back, are always able to offer assistance wherever/whenever required
- Secretary's office on Showground for all enquiries, etc

### **Marquees:**

- The Dining area and Food Hall both housed in large fully floored marquees provide a hard level surface with no steps.  
A ramp is fitted at each entrance removing any potential step-up from ground level.
- The Food Theatre includes over 120 chairs along with a dedicated area for wheelchairs and disability scooters and identified seating for disabled visitors.

- Mirrors and audio equipment to assist those with sensory and hearing disabilities are also available in the Food Theatre
- All indoor public areas are 'No Smoking'

**Toilets:**

- There are 6 sets of toilets throughout the Showground – Ladies, Gents and 3 separate ground level disabled units
- Toilets accessed by three steps with a single hand rail
- Chemical toilets have one small step
- Hand washing facilities in each unit

**Planning:**

- Information boards
- Finger directional sign posts at strategic points on the Showground

**Contacts:**

- telephone - 015395 67804
- e-mail - [manager@westmorland.org.uk](mailto:manager@westmorland.org.uk)
- web - [www.westmorlandshow.co.uk](http://www.westmorlandshow.co.uk)
- address - Westmorland County Agricultural Society Ltd  
Lane Farm, Crooklands, Milnthorpe, Cumbria

LA7 7NH

- Chief Executive - Mrs Christine Knipe
- Office Hours - 9.00am – 5.00pm but before the event - late!

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